

## **Tenant Referral Program Terms and Conditions**

**Effective Date:** 11.15.25

Thank you for participating in Mayfair Property Management's Tenant Referral Program. By participating in this program, you agree to the following terms and conditions:

### **1. Eligibility**

The referral program is open only to current tenants of properties managed by Mayfair Property Management. Referrals must be new prospective tenants who have not previously contacted Mayfair Property Management or toured any of our properties.

### **2. Referral Submission**

Referrals must be submitted via email to [rentals@mayfairre.com](mailto:rentals@mayfairre.com) before the prospective tenant contacts Mayfair Property Management.

The referral submission must include the full name, phone number, and email address of the prospective tenant.

### **3. Reward Details**

The reward is a **\$250 credit toward the referring tenant's rent**.

The referred tenant must sign a lease and move into a property managed by Mayfair Property Management for the referring tenant to be eligible for the reward.

### **4. Reward Distribution**

The rent credit will be applied **within 30 business days** after the referred tenant has signed a lease and moved into the property. Rewards are non-transferable and cannot be exchanged for cash or other items.

### **5. Program Restrictions**

Self-referrals are not allowed. Tenants cannot refer themselves.

Referrals must meet Mayfair Property Management's standard tenant screening criteria, including but not limited to credit and background checks.

Mayfair Property Management reserves the right to verify the referral's eligibility and reject any referrals that do not meet these terms.

## **6. Program Changes and Termination**

Mayfair Property Management reserves the right to modify, suspend, or terminate the referral program at any time without notice.

Any referrals submitted before the program termination will still be honored under the terms in effect at the time of submission.

## **7. Disqualification**

Tenants found to be in violation of these terms or attempting to misuse the program (e.g., submitting fraudulent referrals) will be disqualified from receiving rewards.

## **8. Limitation of Liability**

Mayfair Property Management is not responsible for any technical issues, communication errors, or other factors beyond its control that may impact the submission or processing of referrals. If you're experiencing any communication issues, please reach out to our office at [rentals@mayfairre.com](mailto:rentals@mayfairre.com).

By participating in the program, tenants release Mayfair Property Management from any liability related to their participation.

## **9. Acceptance of Terms**

Participation in the referral program constitutes acceptance of these terms and conditions. Any disputes related to the program will be resolved at the sole discretion of Mayfair Property Management.

For questions or concerns, please contact us at (954) 779-6053.